



Puerto Montt, October 2022

Dear Passengers:

Given the recent changes made to Chile's COVID management plan *Seguimos Cuidándonos Paso a Paso* by the Health Ministry, as of October 1, **the mobility pass is no longer mandatory** in enclosed spaces. Meanwhile, wearing face masks is still recommended.

At Navimag Ferries, we abide by these new measures, and **we will not require the mobility pass at check-in** when boarding the ferry beginning with our first departure for the 2022-2023 season. However, we do recommend wearing face masks in enclosed common areas.

Furthermore, to minimize the risk of contagion, we have taken the following measures on board our Esperanza ferry:

- Alcohol gel supplies (dispensers and refills) are available in the areas with the highest risk of contagion.
- Footbaths are available at the main access to reduce contamination by people boarding the ship.
- Our personnel received health and first aid training to manage a suspected or likely case of COVID.
- Posters with instructions and practical advice are available all around the ship.
- We will monitor body temperature at all times to detect fever early and prevent people with symptoms from continuing their activities, minimizing the possibility of contagion.
- Dispensers of masks and gloves are available in entertainment areas.
- During navigation, cleaning and disinfection of common areas will be carried out as described in the Onboard Cleaning and Disinfection Program, keeping a record of this activity.
- During dockage, cleaning and disinfection of all areas onboard will be carried out following our Cleaning and Disinfection of Environments Program, keeping a record of this activity.

All the best,

NAVIMAG FERRIES S.A.